

# North Bay Fire Relief Fund

## Frequently Asked Questions

### General information:

- The North Bay Fire Relief Fund has been/is providing funds to assist with immediate needs of fire survivors who lost homes or are experiencing economic hardship due to lost or interrupted employment due to the fires.
- Initial relief fund checks have been/are being distributed through local nonprofit partners:
  - United Way of the Wine Country
  - North Coast Opportunities (NCO)
  - Center for Volunteer and Nonprofit Leadership (CVNL)
- A second round of checks to those (who applied and were approved) who lost homes and/or are experiencing economic hardship due to lost or interrupted employment due to the fires are being provided from Redwood Credit Union Community Fund via a mailed check. The second round of checks to those qualifying will be sent over the next 4-5 weeks.
- Please read below for additional details about funds distribution.

### If you lost your home, or are having economic hardship from lost or interrupted employment due to the fires, and have not yet applied for support from the North Bay Fire Relief Fund:

- In Sonoma, Mendocino, and Lake Counties, applications through our funding partners (United Way of the Wine Country and North Coast Opportunities) closed on November 30.
- If you did not apply by the deadline, the following agencies are providing assistance from the Fund to fire survivors for immediate needs - please contact them directly:
  - Community Action Partnership - [www.capsonoma.org](http://www.capsonoma.org)
  - California Human Development - <https://californiahumandevlopment.org/>
  - UndocuFund - <http://undocufund.org/>
  - Catholic Charities of Santa Rosa: <http://www.srcharities.org/>
  - La Luz - <http://www.laluzcenter.org/>

### If you completed an application for support from the North Bay Fire Relief Fund but have not yet received a check:

- Please follow up directly with the agency where you submitted your application (United Way, NCO or CVNL), as they may still be processing your application - particularly if you applied just before the November 30 deadline.
- Agency contact information:
  - United Way of the Wine Country: visit <https://www.unitedwaywinecountry.org> or call (707) 528-4485 ext. 141.

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- North Coast Opportunities: visit <https://www.ncoinc.org/2017-fires>. Email [recoveryresponse@ncoinc.org](mailto:recoveryresponse@ncoinc.org), or call (707) 467-3200, ext. 200
- Center for Volunteer and Nonprofit Leadership (CVNL): visit <https://cvnl.org/2017-napa-county-wildfire-relief-fund> or call (707) 252.6222

**If you completed an application through United Way of the Wine Country, NCO or CVNL and you received a first check but don't feel you received support from the North Bay Fire Relief Fund: That first check was from the North Bay Fire Relief Fund.**

- Checks distributed to fire survivors by United Way, North Coast Opportunities, and Center for Volunteer and Nonprofit Leadership were/are funded by the North Bay Fire Relief Fund (even though the check came from the nonprofit agency), so that was your first check from the fund.

**If you received a recent check from Redwood Credit Union Community Fund, but did not receive a "first" check from one of our partner nonprofits:**

- If you applied through United Way of the Wine Country (Sonoma County residents), it's likely they have your first check available for you to pick up. Due to the high volume of applicants, United Way was unable to mail checks, but they have made the first round checks available for pick up at their offices. Please contact them.
- If you applied through one of our other funding partners and you were approved by that partner (NCO or CVNL) please follow up directly with the agency where you applied to inquire about the first check.

**If you applied for funds but your address has changed since submitting your application:**

- Please make sure that you have updated your current mailing information directly with the US Postal Service at [www.usps.com](http://www.usps.com) or visit your local post office.
- For 2<sup>nd</sup> disbursement checks for qualifying fire survivors, we are using the address information you provided on your original application to our nonprofit funding partner (United Way, NCO, or CVNL). If you have moved, please email us at [community@redwoodcu.org](mailto:community@redwoodcu.org) with "Address Change" in the subject line and provide us your current mailing address.

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If you applied for funds but were declined:

- Please follow up directly with the agency you applied with, as they managed the eligibility requirements and verification process for funding. The agency will be able to provide you more information.

Please note: RCU Community Fund, Redwood Credit Union, and our nonprofit partners are working diligently to provide support to fire survivors as quickly as possible. Because the need is great and we are receiving a lot of inquiries and requests, we apologize for any delays in responding to questions or requests. We appreciate your patience as we work to help our community through this difficult time.